

Quality Policy

Imagine Construction Services is fully committed to a policy of quality management in the company and a philosophy of continuous improvement in all its operations. We recognise that adopting this approach gives us great commercial strength and that our commitment to a quality approach is not an optional extra.

Imagine Construction Services is dedicated to operating a Quality Management System in accordance with the principles of BS EN ISO 9001:2015; in order to demonstrate its commitment to quality to both customers and employees.

Imagine Construction Services aims to attain the highest quality standard, in providing various services to clients.

More specifically, Imagine Construction Services- through its continuous improvement philosophy- aspires to achieve the above aim by adopting the following objectives, relating to external and internal customers respectively:

- Provide our customers with goods and services that meet their current and future needs, as well as specified requirements, at economic cost. The success of these being measured by customer satisfaction feedback and ultimately, customer retention
- Through focused team meetings, agree on common goals that will be achieved by inspired leadership, effective team-working, integrated communication and a total commitment by all, to create a united and harmonious work culture. The benchmark for this being employee retention and development

The Managing Director retains overall responsibility for the development and operation of the management system.